

# State of Vermont

## House of Representatives



Montpelier, Vermont

### House Resolution

H.R. 4

House resolution urging FairPoint Communications to restore all telephone and Internet services to its Vermont customers as rapidly as possible

Offered by: Representatives Jewett of Ripton, Briglin of Thetford, Buxton of Tunbridge, Clarkson of Woodstock, Cole of Burlington, Deen of Westminster, Ellis of Waterbury, Frank of Underhill, French of Randolph, Haas of Rochester, Keenan of St. Albans City, Kitzmiller of Montpelier, Krebs of South Hero, Lanpher of Vergennes, Lenes of Shelburne, Masland of Thetford, Miller of Shaftsbury, O'Brien of Richmond, O'Sullivan of Burlington, Patt of Worcester, Pearson of Burlington, Russell of Rutland City, Sheldon of Middlebury, Stevens of Waterbury, Till of Jericho, Townsend of South Burlington, and Walz of Barre City

Whereas, for emergency, medical, commercial, and personal purposes, reliable telephone and Internet services are essential for all customers of FairPoint Communications, the State's largest provider of telecommunications services, and

Whereas, recently, there has been a large number of telephone and Internet service disruptions, and some have lingered far too long, and

Whereas, on Friday, December 19, 2014, the Department of Public Service announced that FairPoint Communications had agreed to restore all its telecommunications services, with customers having special medical needs assigned first priority, and

Whereas, despite the Department's announcement, many of the company's customers still lack their telephone or Internet service, or both, now therefore be it

Resolved by the House of Representatives:

That this legislative body urges FairPoint Communications to restore all telephone and Internet services to its Vermont customers as rapidly as possible, and be it further

Resolved: That this legislative body urges FairPoint Communications to inform the Speaker of the House of Representatives when telephone and Internet service is restored to all of the company's Vermont customers, and be it further

Resolved: That the Clerk of the House be directed to send a copy of this resolution to FairPoint Communications CEO Paul Sunu, FairPoint Vermont President Beth Fastiggi, and the Department of Public Service.