

A-Engrossed
House Bill 2231

Ordered by the House April 22
Including House Amendments dated April 22

Sponsored by Representative NATHANSON (Pre-session filed.)

SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure.

Prohibits coordinated care organization from requiring organizational providers to produce information that is redundant with respect to or outside scope of on-site quality assessment of organizational provider conducted by Oregon Health Authority. [*Authorizes authority to impose civil penalty for violation of prohibition. Allows authority to terminate contract with coordinated care organization for violation of statutory requirements.*] **Requires authority to establish and maintain database containing credentialing information about organizational providers and make information in database available to coordinated care organizations in manner prescribed by authority.**

Declares emergency, effective on passage.

A BILL FOR AN ACT

1
2 Relating to coordinated care organizations; creating new provisions; amending ORS 430.637; and
3 declaring an emergency.

4 **Be It Enacted by the People of the State of Oregon:**

5 **SECTION 1.** ORS 430.637 is amended to read:

6 430.637. (1) As used in this section:

7 (a) "Assessment" means an on-site quality assessment of an organizational provider that is con-
8 ducted:

9 (A) If the provider has not been accredited by a national organization meeting the quality
10 standards of the Oregon Health Authority;

11 (B) By the Oregon Health Authority, another state agency or a contractor on behalf of the au-
12 thority or another state agency; and

13 (C) For the purpose of issuing a certificate of approval.

14 (b) "Organizational provider" means an organization that provides mental health treatment or
15 chemical dependency treatment and is not a coordinated care organization.

16 (2) The Oregon Health Authority shall convene a committee, in accordance with ORS 183.333,
17 to advise the authority with respect to the adoption, by rule, of criteria for an assessment. The ad-
18 visory committee shall advise the authority during the development of the criteria. The advisory
19 committee shall be reconvened as needed to advise the authority with respect to updating the cri-
20 teria to conform to changes in national accreditation standards or federal requirements for health
21 plans and to advise the authority on opportunities to improve the assessment process. The advisory
22 committee shall include, but is not limited to:

23 (a) A representative of each coordinated care organization certified by the authority;

24 (b) Representatives of organizational providers;

NOTE: Matter in **boldfaced** type in an amended section is new; matter [*italic and bracketed*] is existing law to be omitted. New sections are in **boldfaced** type.

1 (c) Representatives of insurers and health care service contractors that have been accredited
2 by the National Committee for Quality Assurance; and

3 (d) Representatives of insurers that offer Medicare Advantage Plans that have been accredited
4 by the National Committee for Quality Assurance.

5 (3) The advisory committee described in subsection (2) of this section shall recommend:

6 (a) Objective criteria for a shared assessment tool that complies with national accreditation
7 standards and federal requirements for health plans;

8 (b) Procedures for conducting an assessment;

9 (c) Procedures to eliminate redundant reporting requirements for organizational providers; and

10 (d) A process for addressing concerns that arise between assessments regarding compliance with
11 quality standards.

12 (4) If another state agency, or a contractor on behalf of the state agency, conducts an assess-
13 ment that meets the criteria adopted by the authority under subsection (2) of this section, the au-
14 thority may rely on the assessment as evidence that the organizational provider meets the
15 assessment requirement for receiving a certificate of approval.

16 (5) The authority shall provide a report of an assessment to the organizational provider that
17 was assessed and, upon request, to a coordinated care organization, insurer or health care service
18 contractor.

19 (6) If an organizational provider has not been accredited by a national organization that is ac-
20 ceptable to a coordinated care organization, the coordinated care organization shall rely on the as-
21 sessment conducted in accordance with the criteria adopted under subsection (2) of this section as
22 evidence that the organizational provider meets the assessment requirement.

23 (7) This section does not:

24 *[(a) Prohibit a coordinated care organization from requesting information in addition to the report*
25 *of the assessment if necessary to resolve questions about whether an organizational provider meets the*
26 *coordinated care organization's policies and procedures for credentialing;]*

27 *[(b)] (a) Prevent a coordinated care organization from requiring its own on-site quality assess-*
28 *ment if the authority, another state agency or a contractor on behalf of the authority or another*
29 *state agency has not conducted an assessment in the preceding 36-month period; or*

30 *[(c)] (b) Require a coordinated care organization to contract with an organizational provider.*

31 **(8)(a) The authority shall adopt by rule standards for determining whether information**
32 **requested by a coordinated care organization from an organizational provider is redundant**
33 **with respect to the reporting requirements for an assessment or if the information is outside**
34 **of the scope of the assessment criteria.**

35 **(b) A coordinated care organization may request additional information from an organ-**
36 **izational provider, in addition to the report of the assessment, if the request:**

37 **(A) Is not redundant and is within the scope of the assessment according to standards**
38 **adopted by the authority as described in this subsection; and**

39 **(B) Is necessary to resolve questions about whether an organizational provider meets the**
40 **coordinated care organization's policies and procedures for credentialing.**

41 **(c) The authority shall implement a process for resolving a complaint by an organiza-**
42 **tional provider that a reporting requirement imposed by a coordinated care organization is**
43 **redundant or outside of the scope of the assessment criteria.**

44 **(9)(a) The authority shall establish and maintain a database containing the documents**
45 **required by coordinated care organizations for the purpose of credentialing an organizational**

1 provider.

2 (b) With the advice of the committee described in subsection (2) of this section, the au-
3 thority shall adopt by rule the content and operational function of the database including,
4 at a minimum:

5 (A) The types of organizational providers for which information is stored in the database;

6 (B) The types and contents of documents that are stored in the database;

7 (C) The frequency by which the documents the authority shall obtain updated documents;

8 (D) The means by which the authority will obtain the documents; and

9 (E) The means by which coordinated care organizations can access the documents in the
10 database.

11 (c) The authority shall provide training to coordinated care organization staff who are
12 responsible for processing credentialing requests on the use of the database.

13 **SECTION 2.** The Oregon Health Authority must have the database described in ORS
14 430.637 (9) operational no later than October 15, 2015.

15 **SECTION 3.** (1) The Oregon Health Authority, with the advice of the committee described
16 in ORS 430.637 (2), shall report to the Legislative Assembly, in the manner prescribed by ORS
17 192.245, on the effectiveness of the database in reducing the administrative burdens on or-
18 ganizational providers and coordinated care organizations in the credentialing process.

19 (2) The authority shall submit the first report no later than December 31, 2015. The au-
20 thority shall submit subsequent reports no later than February 1 of each year beginning in
21 2016.

22 **SECTION 4.** Section 3 of this 2015 Act is repealed on January 2, 2020.

23 **SECTION 5.** This 2015 Act being necessary for the immediate preservation of the public
24 peace, health and safety, an emergency is declared to exist, and this 2015 Act takes effect
25 on its passage.