SENATE BILL NO. 373-SENATOR HARDY

MARCH 17, 2015

Referred to Committee on Commerce, Labor and Energy

SUMMARY—Makes various changes relating to insurance. (BDR 57-689)

FISCAL NOTE: Effect on Local Government: No.

Effect on the State: Yes.

EXPLANATION - Matter in bolded italics is new; matter between brackets formitted material is material to be omitted.

AN ACT relating to insurance; providing for the licensure of a producer of limited lines travel insurance; authorizing such producers to offer and disseminate travel insurance through certain travel retailers; and providing other matters properly relating thereto.

Legislative Counsel's Digest:

Existing law authorizes the Commissioner of Insurance to license producers of insurance to solicit, negotiate and sell insurance in this State. (NRS 683A.261) Section 7 of this bill authorizes the Commissioner to issue licenses to producers of limited lines travel insurance allowing them to solicit, negotiate and sell policies of travel insurance. Section 8 of this bill allows a person licensed as a producer of limited lines travel insurance to sell policies of travel insurance through certain travel retailers under certain conditions. Section 9 of this bill requires a producer of limited lines travel insurance to maintain a register of the travel retailers through which policies of travel insurance are sold. Section 10 of this bill exempts producers of limited lines travel insurance and travel retailers from the educational and written examination requirements of chapter 683A of NRS. Section 11 of this bill requires travel retailers to make certain disclosures to purchasers of travel insurance. Section 12 of this bill prohibits a travel retailer from evaluating, providing advice, or rendering opinions regarding the technical terms and benefits of a policy of travel insurance offered by the travel retailer or a purchaser's existing insurance coverage. Section 13 of this bill authorizes a producer of limited lines travel insurance to pay compensation to a travel retailer for services related to the sale of travel insurance. Sections 14 and 15 of this bill make a producer of limited lines travel insurance responsible for the acts of a travel retailer who offers travel insurance and subjects both the producer and retailer to the disciplinary provisions of chapter 683A of NRS and the provisions of chapter 686A of NRS governing insurance trade practices and fraud.



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THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

- **Section 1.** Chapter 683A of NRS is hereby amended by adding thereto the provisions set forth as sections 2 to 15, inclusive, of this act.
 - Sec. 2. As used in NRS 683A.201 to 683A.370, inclusive, and sections 2 to 15, inclusive, of this act, unless the context otherwise requires, the words and terms defined in sections 3 to 6, inclusive, of this act have the meanings ascribed to them in those sections.
 - Sec. 3. "Producer of limited lines travel insurance" means a person licensed pursuant to section 7 of this act who is authorized by an insurer to solicit travel insurance either directly or through a travel retailer.
 - Sec. 4. "Offer and disseminate" means the provision of general information, including, without limitation, a description of the coverage and price of travel insurance, as well as the processing of applications, collection of premiums and performance of other activities that are allowed without obtaining a license issued pursuant to this chapter.
- Sec. 5. 1. "Travel insurance" means insurance coverage for personal risks incident to planned travel, including, without limitation:
 - (a) Interruption or cancellation of a trip or event;
 - (b) Loss of baggage or personal effects;
 - (c) Damages to accommodations or rental vehicles; or
- 24 (d) Sickness, accident, disability or death occurring during 25 travel.
 - 2. The term does not include major medical plans which provide comprehensive medical protection for travelers whose trips are intended to last longer than 6 months, including, without limitation, persons working overseas as expatriates or deployed military personnel.
 - Sec. 6. "Travel retailer" means a person that makes, arranges or offers travel services and, as an ancillary service to its customers, may offer and disseminate travel insurance on behalf of, and under the general direction and supervision of, a producer of limited lines travel insurance.
 - Sec. 7. In accordance with the provisions of NRS 683A.201 to 683A.370, inclusive, and sections 2 to 15, inclusive, of this act, the Commissioner may issue a license as a producer of limited lines travel insurance to a person who has filed with the Commissioner. A license issued pursuant to this section authorizes the licensee to sell, solicit or negotiate travel insurance through a licensed agent.





- Sec. 8. 1. A travel retailer may offer and disseminate policies of travel insurance on behalf of and within the scope of a license issued pursuant to section 7 of this act under the following conditions:
- (a) The producer of limited lines travel insurance or travel retailer provides to a purchaser or prospective purchaser of travel insurance:
- (1) A description of the material terms, or the actual material terms, of the insurance coverage;

(2) A description of the process for filing a claim;

(3) A description of the review or cancellation process for the policy of travel insurance; and

(4) The identity and contact information of the insurer and

the producer of limited lines travel insurance;

(b) The travel retailer is included in the register maintained by the producer of limited lines travel insurance pursuant to section 9 of this act;

(c) The producer of limited lines travel insurance has designated one of its employees who is licensed as a producer of insurance pursuant to this chapter to be responsible for compliance with the provisions of this title and any rules or regulations adopted pursuant thereto;

- (d) The person designated pursuant to subsection 3 and the officers of the producer of limited lines travel insurance, or any person who directs or controls the insurance operations of the producer of limited lines travel insurance, are in compliance with the provisions of this title and the laws, rules and regulations governing the provision and sale of insurance in any other state in which the producer of limited lines travel insurance is a resident or conducts insurance operations;
- (e) The producer of limited lines travel insurance has paid all applicable licensing fees in accordance with the provisions of this chapter; and
- (f) The producer of limited lines travel insurance requires each employee and authorized representative of the travel retailer whose duties include offering and disseminating travel insurance to receive a program of instruction or training approved by the Commissioner. The training material provided as part of such a program must, at a minimum, contain instructions on the types of insurance offered, ethical sales practices and required disclosures to prospective purchasers.
- 2. Travel insurance may be provided as an individual policy or under a group or master policy.
- Sec. 9. 1. Each producer of limited lines travel insurance shall, at the time of licensure, establish and maintain a register, on





a form and in a manner prescribed by the Commissioner, which includes a list of each travel retailer that offers and disseminates travel insurance on behalf of the producer of limited lines travel insurance. The register must include, without limitation:

- (a) The name, address and contact information of the travel retailer:
- (b) The name, address and contact information for each officer, or other person who directs or controls the travel retailer's operations; and
 - (c) The travel retailer's federal tax identification number.
- 2. The producer of limited lines travel insurance shall regularly update the register and shall submit a copy of the register to the Commissioner on an annual basis as directed by the Commissioner. In addition to the annual submission of the register required by this subsection, the Commissioner may require, with reasonable notice and at the Commissioner's sole discretion, a producer of limited lines travel insurance to submit a copy of the register upon request.
- 3. A producer of limited lines travel insurance shall certify that the register required pursuant to subsection 1 does not violate the provisions of 18 U.S.C. 1033(c).
- Sec. 10. 1. An applicant for, or holder of, a license issued pursuant to section 7 of this act is not required to pass a written examination or meet any prelicensing education or continuing education requirements to receive or renew a license.
- 2. A travel retailer who is listed in the register maintained pursuant to section 9 of this act or any employee or authorized representative of such a travel retailer who is listed in the register of a producer of limited lines travel insurance, is not required to pass any written examination or complete any education requirements other than the program of instruction or training required by subsection 6 of section 8 of this act.
- Sec. 11. A travel retailer offering or disseminating travel insurance shall make available to prospective purchasers a brochure or other written material that:
- 1. Provides the identity and contact information of the insurer and the producer of limited lines travel insurance;
- 2. Explains that the purchase of travel insurance may not be required to purchase any other product or service from the travel retailer; and
- 3. Disclose that a travel retailer may provide general information about the insurance offered by the travel retailer, including a description of the coverage and the price, but is not qualified or authorized to answer technical questions about the terms and conditions of the insurance offered by the travel retailer





or to evaluate the adequacy of any existing travel insurance the prospective purchaser may have.

- Sec. 12. Any travel retailer, or an employee or authorized representative of the travel retailer, who does not hold a valid license as a producer of insurance pursuant to this chapter shall not:
- 1. Evaluate or interpret the technical terms, benefits and conditions of an offered travel insurance policy;
- 2. Evaluate, provide advice or render an opinion concerning a prospective purchaser's existing insurance coverage or whether such insurance provides adequate coverage for travel related risks; or
- 3. Hold himself or herself out as a licensed insurer, licensed producer of insurance or insurance expert.
- Sec. 13. 1. A travel retailer, or any employee or authorized representative of a travel retailer, who is listed in the register of a limited lines travel insurance producer as being authorized to offer and disseminate travel insurance pursuant to section 9 of this act may receive from the producer of limited lines travel insurance compensation related to the offering and disseminating of travel insurance.
- 2. A travel retailer, or employee or authorized representative of a travel retailer, who does not hold a valid license as a producer of insurance or a producer of limited lines travel insurance pursuant to this chapter shall not receive any compensation for the performance of any insurance related activity or service, other than the offering and disseminating of travel insurance as authorized pursuant to subsection 1.
- Sec. 14. A producer of limited lines travel insurance licensed pursuant to this chapter is responsible for the acts of each travel retailer, or employee or authorized representative of a travel retailer, who offers or disseminates travel insurance under the license of the producer of limited lines travel insurance and shall use every reasonable means to ensure compliance by the travel retailers with the provisions of this chapter and any regulations adopted pursuant thereto.
- Sec. 15. A producer of limited lines travel insurance and each travel retailer, or employee or authorized representative of a travel retailer, who offers or disseminates travel insurance under the license of a producer of limited lines travel insurance shall be subject to the provisions of NRS 683A.451 to 683A.520, inclusive, and chapter 686A of NRS.





- **Sec. 16.** NRS 683A.201 is hereby amended to read as follows:
- 683A.201 1. A person shall not sell, solicit or negotiate insurance in this state for any class of insurance unless the person is licensed for that class of insurance.
- 2. An insurer is exempt from the requirement for licensure as a producer of insurance or producer of limited lines travel insurance, but this exemption does not extend to an insurer's officers, directors, employees, subsidiaries or affiliates who sell, solicit or negotiate insurance.
- 3. A person required to be licensed in this state who transacts insurance without a license is subject to an administrative fine of not more than \$1,000 for each violation.
- **Sec. 17.** NRS 683A.211 is hereby amended to read as follows: 683A.211 The following persons need not be licensed as producers of insurance : or producers of limited lines travel insurance:
- 1. An officer, director or employee of an insurer, [or of] a producer of insurance or a producer of limited lines travel insurance if the officer, director or employee does not receive any commission on policies written or sold to insure risks residing, located or to be performed in this state and:
- (a) The officer, director or employee's activities are executive, administrative, managerial or clerical, or a combination thereof, and are only indirectly related to the sale, solicitation or negotiation of insurance;
- (b) The officer, director or employee's function relates to underwriting, control of losses, inspection or the processing, adjusting, investigating or settling of claims on contracts of insurance; or
- (c) The officer, director or employee is acting in the capacity of a special agent or supervisor of an agency assisting producers of insurance where his or her activities are limited to providing technical advice and assistance to licensed producers and do not include sale, solicitation or negotiation of insurance.
- 2. A person who secures and furnishes information for the purpose of group life insurance, group property and casualty insurance, group annuities, or group or blanket accident and health insurance, or for the purpose of enrolling natural persons under plans, issuing certificates under plans or otherwise assisting in administering plans, or who performs administrative services related to mass marketed property and casualty insurance, if no commission is paid to the person for the service and the person does not sell, solicit or negotiate insurance. As used in this subsection, "blanket accident and health insurance" has the meaning ascribed to it in NRS 689B.070.





- 3. An employer or association or its officers, directors or employees, or the trustees of an employees' trust plan, to the extent that the employer, association, officers, directors, employees or trustees are engaged in the administration or operation of a program of employees' benefits for the employer's or association's own employees or the employees of its subsidiaries or affiliates, if the program involves the use of insurance issued by an insurer and the employer, association, officers, directors, employees or trustees are not compensated by the insurer issuing the contracts.
- 4. Employees of insurers or organizations employed by insurers who are engaged in the inspection, rating or classification of risks or in the supervision of the training of producers of insurance and are not individually engaged in the sale, solicitation or negotiation of insurance.
- 5. A person whose activities in this state are limited to advertising, without the intent to solicit insurance in this state, through communications in printed publications or electronic mass media whose distribution is not limited to residents of this state, if the person does not sell, solicit or negotiate insurance of risks residing, located or to be performed in this state.
- 6. A salaried full-time employee who counsels or advises his or her employer concerning the interests of the employer, or of the subsidiaries or affiliates of the employer, in insurance, if the employee does not sell or solicit insurance or receive a commission.
- 7. An employee of a producer of insurance, a producer of **limited lines travel insurance** or an insurer who responds to requests from holders of policies previously issued, if the employee is not directly compensated according to the volume of premiums that may result from those services and does not solicit insurance or offer advice concerning terms or conditions of policies.
 - **Sec. 18.** NRS 683A.251 is hereby amended to read as follows:
- 683A.251 1. The Commissioner shall prescribe the form of application by a natural person for a license as a resident producer of insurance of insurance. The applicant must declare, under penalty of refusal to issue, or suspension or revocation of, the license, that the statements made in the application are true, correct and complete to the best of his or her knowledge and belief. Before approving the application, the Commissioner must find that the applicant has:
 - (a) Attained the age of 18 years;
- (b) Not committed any act that is a ground for refusal to issue, or suspension or revocation of, a license;
- (c) Completed a course of study for the lines of authority for which the application is made, unless the applicant is exempt from this requirement;





- (d) Paid all applicable fees prescribed for the license and a fee established by the Commissioner of not more than \$15 for deposit in the Insurance Recovery Account, neither of which may be refunded; and
- (e) Successfully passed the examinations for the lines of authority for which application is made, unless the applicant is exempt from this requirement.
- 2. A business organization must be licensed as a producer of insurance *or producer of limited lines travel insurance* in order to act as such. Application must be made on a form prescribed by the Commissioner. Before approving the application, the Commissioner must find that the applicant has:
- (a) Paid all applicable fees prescribed for the license and a fee established by the Commissioner of not more than \$15 for deposit in the Insurance Recovery Account, neither of which may be refunded;
- (b) Designated a natural person who is licensed as a producer of insurance *or producer of limited lines travel insurance* and who is authorized to transact business on behalf of the business organization to be responsible for the organization's compliance with the laws and regulations of this State relating to insurance; and
- (c) If the business organization has authorized a producer of insurance *or producer of limited lines travel insurance* not designated pursuant to paragraph (b) to transact business on behalf of the business organization, submitted to the Commissioner on a form prescribed by the Commissioner the name of each producer of insurance *or producer of limited lines travel insurance* authorized to transact business on behalf of the business organization.
- 3. A natural person who is a resident of this State applying for a license must, as part of his or her application and at the applicant's own expense:
- (a) Arrange to have a complete set of his or her fingerprints taken by a law enforcement agency or other authorized entity acceptable to the Commissioner; and
 - (b) Submit to the Commissioner:
- (1) A completed fingerprint card and written permission authorizing the Commissioner to submit the applicant's fingerprints to the Central Repository for Nevada Records of Criminal History for submission to the Federal Bureau of Investigation for a report on the applicant's background and to such other law enforcement agencies as the Commissioner deems necessary; or
- (2) Written verification, on a form prescribed by the Commissioner, stating that the fingerprints of the applicant were taken and directly forwarded electronically or by another means to the Central Repository and that the applicant has given written permission to the law enforcement agency or other authorized entity





taking the fingerprints to submit the fingerprints to the Central Repository for submission to the Federal Bureau of Investigation for a report on the applicant's background and to such other law enforcement agencies as the Commissioner deems necessary.

4. The Commissioner may:

- (a) Unless the applicant's fingerprints are directly forwarded pursuant to subparagraph (2) of paragraph (b) of subsection 3, submit those fingerprints to the Central Repository for submission to the Federal Bureau of Investigation and to such other law enforcement agencies as the Commissioner deems necessary:
- (b) Request from each such agency any information regarding the applicant's background as the Commissioner deems necessary; and
- (c) Adopt regulations concerning the procedures for obtaining this information.
- 5. The Commissioner may require any document reasonably necessary to verify information contained in an application.
 - Sec. 19. NRS 683A.261 is hereby amended to read as follows:
- 683A.261 1. Unless the Commissioner refuses to issue the license under NRS 683A.451, the Commissioner shall issue a license as a producer of insurance or producer of limited lines travel insurance to a person who has satisfied the requirements of NRS 683A.241 and 683A.251 [-] and sections 2 to 15, inclusive, of this act. A producer of insurance may qualify for a license in one or more of the lines of authority permitted by statute or regulation, including:
- (a) Life insurance on human lives, which includes benefits from endowments and annuities and may include additional benefits from death by accident and benefits for dismemberment by accident and for disability income.
- (b) Accident and health insurance for sickness, bodily injury or accidental death, which may include benefits for disability income.
- (c) Property insurance for direct or consequential loss or damage to property of every kind.
- (d) Casualty insurance against legal liability, including liability for death, injury or disability and damage to real or personal property. For the purposes of a producer of insurance, this line of insurance includes surety indemnifying financial institutions or providing bonds for fidelity, performance of contracts or financial guaranty.
- (e) Variable annuities and variable life insurance, including coverage reflecting the results of a separate investment account.
- (f) Credit insurance, including credit life, credit accident and health, credit property, credit involuntary unemployment, guaranteed asset protection, and any other form of insurance offered





in connection with an extension of credit that is limited to wholly or partially extinguishing the obligation which the Commissioner determines should be considered as limited-line credit insurance.

- (g) Personal lines, consisting of automobile and motorcycle insurance and residential property insurance, including coverage for flood, of personal watercraft and of excess liability, written over one or more underlying policies of automobile or residential property insurance.
- (h) Fixed annuities, including, without limitation, indexed annuities, as a limited line.
- (i) Travel [and baggage] insurance, as defined in section 5 of this act, as a limited line.
 - (i) Rental car agency as a limited line.
 - (k) Portable electronics as a limited line.
 - (l) Crop as a limited line.

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- A license as a producer of insurance or producer of limited lines travel insurance remains in effect unless revoked, suspended or otherwise terminated if a request for a renewal is submitted on or before the date for the renewal specified on the license, all applicable fees for renewal and a fee established by the Commissioner of not more than \$15 for deposit in the Insurance Recovery Account are paid for each license and each authorization to transact business on behalf of a business organization licensed pursuant to subsection 2 of NRS 683A.251, and any requirement for education or any other requirement to renew the license is satisfied by the date specified on the license for the renewal. A producer of insurance or producer of limited lines travel insurance may submit a request for a renewal of his or her license within 30 days after the date specified on the license for the renewal if the producer of insurance or producer of limited lines travel insurance otherwise complies with the provisions of this subsection and pays, in addition to any fee paid pursuant to this subsection, a penalty of 50 percent of all applicable renewal fees, except for any fee required pursuant to NRS 680C.110. A license as a producer of insurance or producer of limited lines travel insurance expires if the Commissioner receives a request for a renewal of the license more than 30 days after the date specified on the license for the renewal. A fee paid pursuant to this subsection is nonrefundable.
- 3. A natural person who allows his or her license as a producer of insurance *or producer of limited lines travel insurance* to expire may reapply for the same license within 12 months after the date specified on the license for a renewal without passing a written examination or completing a course of study required by paragraph (c) of subsection 1 of NRS 683A.251, but a penalty of twice all applicable renewal fees, except for any fee required pursuant to





NRS 680C.110, is required for any request for a renewal of the license that is received after the date specified on the license for the renewal.

- 4. A licensed producer of insurance *or producer of limited lines travel insurance* who is unable to renew his or her license because of military service, extended medical disability or other extenuating circumstance may request a waiver of the time limit and of any fine or sanction otherwise required or imposed because of the failure to renew.
- 5. A license must state the licensee's name, address, personal identification number, the date of issuance, the lines of authority and the date of expiration and must contain any other information the Commissioner considers necessary. The license must be made available for public inspection upon request.
- 6. A licensee shall inform the Commissioner of each change of business or residence address, in writing or by other means acceptable to the Commissioner, within 30 days after the change. If a licensee changes his or her business or residence address without giving written notice and the Commissioner is unable to locate the licensee after diligent effort, the Commissioner may revoke the license without a hearing. The mailing of a letter by certified mail, return receipt requested, addressed to the licensee at his or her last mailing address appearing on the records of the Division, and the return of the letter undelivered, constitutes a diligent effort by the Commissioner.
- **Sec. 20.** NRS 683A.271 is hereby amended to read as follows: 683A.271 1. Unless the Commissioner refuses to issue the license under NRS 683A.451, the Commissioner shall issue a license as a producer of insurance *or producer of limited lines travel insurance* to a nonresident person if the nonresident person:
- (a) Is currently licensed as a resident and in good standing in his or her home state;
- (b) Has made the proper request for licensure and paid all applicable fees prescribed for the license and a fee established by the Commissioner of not more than \$15 for deposit in the Insurance Recovery Account;
- (c) Has sent to the Commissioner the application for licensure that the nonresident person made in his or her home state, or a completed uniform application; and
- (d) Has a home state which issues nonresident licenses as producers of insurance or producer of limited lines travel insurance to residents of this State pursuant to substantially the same procedure.
- 2. The Commissioner may participate with the National Association of Insurance Commissioners or a subsidiary in a





centralized registry in which licensing and appointment of producers of insurance *or producers of limited lines travel insurance* may be effected for all states that require licensing and participate in the registry. If the Commissioner finds that participation is in the public interest, the Commissioner may adopt by regulation any uniform standards and procedures necessary for participation, including central collection of fees for licensing and appointment that are handled through the registry.

- 3. A nonresident producer who moves from one state to another state shall file a change of address and certification from the new state of residence within 30 days after the change of legal residence. No fee or application for license is required.
- 4. A nonresident licensed as a producer for surplus lines in his or her home state must be issued a nonresident license of that kind in this State pursuant to subsection 1, subject in all other respects to chapter 685A of NRS. A nonresident licensed as a producer for limited lines in his or her home state is entitled to a nonresident license of that kind in this State pursuant to subsection 1, granting the same scope of authority as the license issued in the home state. As used in this subsection, insurance for limited lines is authority granted by the home state which is restricted to less than the total authority prescribed for the associated major lines pursuant to NRS 683A.261.
- **Sec. 21.** NRS 683A.281 is hereby amended to read as follows: 683A.281 1. Every nonresident licensed by this state as a producer of insurance or producer of limited lines travel insurance shall appoint the Commissioner in writing as his or her attorney upon whom may be served all legal process issued in connection with any action or proceeding brought or pending in this state against or involving the licensee and relating to transactions under his or her Nevada license. The appointment is irrevocable and continues in force for so long as any such action or proceeding may arise or exist. Duplicate copies of process must be served upon the Commissioner or other person in apparent charge of the Division during the Commissioner's absence, accompanied by payment of the fee for service of process. Upon such service the Commissioner shall promptly forward a copy of the process by certified mail with return receipt requested to the nonresident licensee at his or her business address last of record with the Division. Process served and the copy thereof forwarded as provided in this subsection constitutes for all purposes personal service thereof upon the licensee.
- 2. Every such licensee shall likewise file with the Commissioner his or her written agreement to appear before the Commissioner pursuant to notice of hearing, show cause order or subpoena issued by the Commissioner and deposited, postage paid,





by certified mail with the United States Postal Service, addressed to the licensee at his or her address last of record in the Division, and that upon failure of the licensee so to appear the licensee thereby consents to any subsequent suspension, revocation or refusal of the Commissioner to continue the licensee's license.

- **Sec. 22.** NRS 683A.301 is hereby amended to read as follows:
- 683A.301 1. An applicant for a license as a producer of insurance *or producer of limited lines travel insurance*, or a licensee who desires to use a name other than his or her true name as shown on the license shall submit a request for approval of the name and file with the Commissioner a certified copy of the certificate or any renewal certificate filed pursuant to chapter 602 of NRS. An incorporated applicant or licensee shall file with the Commissioner a document showing the corporation's true name and all fictitious names under which it conducts or intends to conduct business. A licensee shall file promptly with the Commissioner a written notice of any change in or discontinuance of the use of a fictitious name.
- 2. The Commissioner may disapprove in writing the use of a true name, other than the true name of a natural person who is the applicant or licensee, or a fictitious name of any applicant or licensee, on any of the following grounds:
- (a) The name interferes with or is deceptively similar to a name already filed and in use by another licensee.
 - (b) Use of the name may mislead the public in any respect.
- (c) The name states or implies that the applicant or licensee is an insurer, motor club or hospital service plan or is entitled to engage in activities related to insurance not permitted under the license applied for or held.
- (d) The name states or implies that the licensee is an underwriter, but:
- (1) A natural person licensed as an agent or broker for life insurance may describe himself or herself as an underwriter or "chartered life underwriter" if entitled to do so;
- (2) A natural person licensed for property and casualty insurance may use the designation "chartered property and casualty underwriter" if entitled thereto; and
- (3) An insurance agent or brokers' trade association may use a name containing the word "underwriter."
- (e) The licensee submits a request to use more than one fictitious name at a single business location.
- 3. A licensee shall not use a name after written notice from the Commissioner indicates that its use violates the provisions of this section. If the Commissioner determines that the use is justified by mitigating circumstances, the Commissioner may permit, in writing,





the use of the name to continue for a specified reasonable period upon conditions imposed by the Commissioner for the protection of the public consistent with this section.

- Paragraphs (a), (c) and (d) of subsection 2 do not apply to the true name of an organization which on July 1, 1965, held under that name a type of license similar to those governed by this chapter, or to a fictitious name used on July 1, 1965, by a natural person or organization holding such a license, if the fictitious name was filed with the Commissioner on or before July 1, 1965.
- **Sec. 23.** NRS 683A.321 is hereby amended to read as follows: 683A.321 1. A producer of insurance or producer of limited *lines travel insurance* shall not act as an agent unless he or she is

appointed as an agent by the insurer. A producer who is not acting

as an agent is a broker who does not need to be appointed.

- To appoint a producer of insurance or producer of limited lines travel insurance as its agent, an insurer must file, in a form approved by the Commissioner, a notice of appointment within 15 days after the contract is executed or the first application for insurance is submitted. An insurer may appoint a producer to act as agent for all or some insurers within its holding company or group by filing a single notice of appointment. A notice of appointment may include several agents.
- Upon receipt of a notice of appointment, the Commissioner shall determine within 30 days whether the producer of insurance or producer of limited lines travel insurance is eligible for appointment. If the producer of insurance or producer of limited lines travel insurance is not, the Commissioner shall so notify the insurer within 5 days after the determination is made.
- An insurer shall pay an appointment fee and remit an annual renewal fee for each producer of insurance or producer of limited lines travel insurance appointed as its agent. A payment or remittance may include fees for several agents.
- 5. A broker shall not place insurance, other than life insurance, health insurance, annuity contracts or coverage written pursuant to the Nonadmitted Insurance Law set forth in chapter 685A of NRS, that covers property or risks within this state unless the broker does so with a licensed agent of an authorized insurer.
- A producer who is acting as an agent may also act as and be a broker with regard to insurers for which he or she is not acting as an agent. The sole relationship between an insurer and a broker who is appointed as an agent by the insurer as to any transactions arising during the period in which the broker is appointed as an agent is that of insurer and agent, and not insurer and broker.
 - 7 As used in this section:



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- (a) "Agent" means a producer of insurance *or producer of limited lines travel insurance* who is compensated by the insurer and sells, solicits or negotiates insurance for the insurer.
- (b) "Broker" means a producer of insurance *or producer of limited lines travel insurance* who:
 - (1) Is not an agent of an insurer;

- (2) Solicits, negotiates or procures insurance on behalf of an insured or prospective insured; and
- (3) Does not have the power, by his or her own actions as a broker, to obligate an insurer upon any risk or with reference to any transaction of insurance

Sec. 24. NRS 683A.325 is hereby amended to read as follows:

- 683A.325 1. [A] Except as provided in section 13 of this act, a producer of insurance or producer of limited lines travel insurance who is appointed as an agent may pay a commission or compensation for or on account of the selling, soliciting, procuring or negotiating of insurance in this State only to a licensed and appointed producer of insurance or producer of limited lines travel insurance of the insurer with whom insurance was placed or to a licensed producer acting as a broker.
- 2. A licensee shall not accept any commission or compensation to which the licensee is not entitled pursuant to the provisions of this title.
- **Sec. 25.** NRS 683A.331 is hereby amended to read as follows: 683A.331 1. An insurer or its authorized representative who terminates the appointment, employment or other relationship of a producer of insurance to the insurer *or producer of limited lines travel insurance* for any reason shall notify the Commissioner within 30 days after the effective date of the termination, in a form prescribed by the Commissioner. The insurer shall provide additional information or documents if so requested in writing by the Commissioner.
- 2. If the reason for termination is an activity described in NRS 683A.451 as a cause for disciplinary action or the insurer knows that the producer has been found to have engaged in such an activity by a court, governmental agency or self-regulatory organization authorized by law, the insurer or its authorized representative shall notify the Commissioner, in a form acceptable to the Commissioner, if upon further review or investigation the insurer discovers additional information that would have been reportable originally to the Commissioner if the insurer had then known it.
- 3. Within 15 days after notifying the Commissioner under subsection 1 or 2, the insurer shall mail a copy of the notification to the producer of insurance or producer of limited lines travel insurance at his or her last known address. If the termination was





for an activity described in subsection 2, the copy must be sent by certified mail, return receipt requested, or by overnight delivery using a nationally recognized carrier.

- 4. Within 30 days after the producer has received the original or additional notification, the producer may file written comments concerning the substance of the notification with the Commissioner. The producer shall send a copy of the comments, by the same means and at the same time, to the reporting insurer. The comments become a part of the Commissioner's file and must accompany every copy of the underlying report that is distributed or disclosed by the Commissioner.
- 5. In the absence of actual malice, an insurer, its authorized representative, a producer of insurance, a producer of limited lines travel insurance, the Commissioner, and any organization of which the Commissioner is a member which compiles information and makes it available to other commissioners of insurance or to regulatory or law enforcement agencies are not subject to civil liability, and no cause of action arises against any of them or their respective agents or employees, as a result of any statement or information required by or provided pursuant to this section or any statement by a terminating insurer or a producer to another insurer or producer limited to whether a termination for a cause described in subsection 2 was reported to the Commissioner, if in the latter case the propriety of termination for that cause is certified in writing by an officer or authorized representative of the insurer or by the producer.
- 6. In an action brought against a person who may have immunity under subsection 5 for making a statement or providing information required by this section or requested by the Commissioner under this section, the plaintiff must plead specifically that subsection 5 does not apply because the person making the statement or providing the information did so with actual malice
- 7. Subsections 5 and 6 do not abrogate or modify any other privilege or immunity under statute or the common law.
- **Sec. 26.** NRS 683A.341 is hereby amended to read as follows: 683A.341 A producer of insurance *or producer of limited lines travel insurance* shall report to the Commissioner:
- 1. Any administrative action taken against the producer of insurance *or producer of limited lines travel insurance* in another jurisdiction or by another governmental agency in this state, within 30 days after the final disposition of the matter. The report must include a copy of the complaint filed, the order issued and any other relevant legal documents.





2. Any criminal prosecution against the producer of insurance or producer of limited lines travel insurance in any jurisdiction, within 30 days after the initial pretrial hearing. The report must include a copy of the complaint filed, the order as a result of the pretrial hearing and other relevant legal documents.

Sec. 27. NRS 683A.351 is hereby amended to read as follows: 683A.351 1. Every producer of insurance *or producer of limited lines travel insurance* shall keep complete records of transactions under his or her license. The records must show, for each insurance policy placed or countersigned by or through the licensee, not less than the names of the insurer and insured, the number and expiration date of, and premium payable as to, the policy or contract, the names of all other persons from whom business is accepted or to whom commissions are promised or paid, all premiums collected, and such additional information as the Commissioner may reasonably require.

- 2. The records must be open to examination of the Commissioner at all times, and the Commissioner may at any time require the licensee to furnish to the Commissioner, in such a manner or form as the Commissioner requires, any information kept or required to be kept in those records. The records may be kept in an electronic format if, using the electronic format, the records are retained in accordance with this section.
- 3. Records of a particular policy or contract may be destroyed 3 years after expiration of the policy or contract.

Sec. 28. NRS 683A.361 is hereby amended to read as follows: 683A.361

1. An insurer, for all producer of insurance or producer of limited lines travel insurance shall not pay a commission, brokerage, fee for service or other valuable consideration to a person for selling, soliciting or negotiating insurance in this State if the activities of the person require the person to be licensed under this title and the person is not so licensed.

- 2. A person shall not accept a commission, brokerage, fee for service or other valuable consideration for selling, soliciting or negotiating insurance in this State if the activities of the person require the person to be licensed under this title and the person is not so licensed.
- 3. Commissions for renewal and other deferred commissions may be paid to a person whose activities required the person to be licensed under this title at the time of the sale, solicitation or negotiation and the person was so licensed at that time.
- 4. An insurer, [or] producer of insurance or producer of limited lines travel insurance may pay or assign commissions, brokerage, fees for service or other valuable considerations to a





person who does not sell, solicit or negotiate insurance in this State unless the payment would violate the provisions of NRS 686A.110 or 686A.120.

- 5. An insurer shall not pay a commission, directly or indirectly, to a producer of insurance *or producer of limited lines travel insurance* for selling, soliciting or negotiating insurance in this State unless the producer of insurance *or producer of limited lines travel insurance* is appointed as an agent of the insurer as provided in NRS 683A.321. This subsection does not apply to a broker for reinsurance or to business placed pursuant to subsection 3, NRS 683A.325 or 685A.155, or contracts entered into pursuant to NRS 693A.110 which are approved by the Commissioner.
- 6. A producer of insurance or producer of limited lines travel insurance shall not accept a commission from an insurer for selling, soliciting or negotiating insurance in this State unless the producer of insurance or producer of limited lines travel insurance is appointed as an agent of the insurer as provided in NRS 683A.321. This subsection does not apply to a broker for reinsurance or to business placed pursuant to subsection 3, NRS 683A.325 or 685A.155, or contracts entered into pursuant to NRS 693A.110 which are approved by the Commissioner.
- 7. As used in this section, "broker for reinsurance" has the meaning ascribed to it in NRS 681A.280.
 - **Sec. 29.** NRS 683A.365 is hereby amended to read as follows: 683A.365 1. A business organization which is licensed as a producer of insurance *or producer of limited lines travel insurance* and which authorizes another producer of insurance *or producer of limited lines travel insurance* to transact business on its behalf shall notify the Commissioner within 15 days after the effective date of the authorization in the manner prescribed by the Commissioner.
 - 2. A business organization which is licensed as a producer of insurance or producer of limited lines travel insurance and which terminates the authorization of a producer of insurance or producer of limited lines travel insurance for any reason shall notify the Commissioner within 30 days after the effective date of the termination in the manner prescribed by the Commissioner. The business organization shall provide additional information or documents if so requested in writing by the Commissioner.
 - 3. If the reason for termination is an activity described in NRS 683A.451 as a cause for disciplinary action or the business organization knows that the producer of insurance or producer of limited lines travel insurance has been found to have engaged in such an activity by a court, governmental agency or self-regulatory organization authorized by law, the business organization shall notify the Commissioner, in the manner prescribed by the





Commissioner, if the business organization discovers additional information that would have been reportable originally to the Commissioner if the business organization had then known it.

Sec. 30. NRS 683A.370 is hereby amended to read as follows: 683A.370 1. A licensed producer of insurance or *producer of limited lines travel insurance* insurer may solicit for and issue personal travel accident insurance policies by means of mechanical vending machines supervised by the producer and placed at airports and similar places of convenience to the traveling public, if the Commissioner finds that:

- (a) The policy provides reasonable coverage and benefits, is suitable for sale and issuance by vending machine, and that use of such a machine in a proposed location would be of material convenience to the public;
- (b) The type of machine proposed to be used is reasonably suitable for the purpose;
- (c) Reasonable means are provided for informing prospective purchasers of policy coverages and restrictions;
- (d) Reasonable means are provided for the refund of money inserted in defective machines and for which insurance so paid for is not received; and
- (e) The cost of maintaining such a machine at a particular location is reasonable in amount.
- 2. For each machine to be used, the Commissioner shall issue to the producer upon the producer's application a special vending machine license. The license is subject to annual continuation, to expiration, suspension or revocation coincidentally with that of the producer. The Commissioner shall also revoke the license of any machine as to which the Commissioner finds that the license qualifications no longer exist. Proof of the existence of a subsisting license must be displayed on or about each machine in use in such manner as the Commissioner reasonably requires.
 - **Sec. 31.** NRS 683A.383 is hereby amended to read as follows:
- 683A.383 1. A natural person who applies for the issuance or renewal of a certificate of registration as an administrator or a license as a producer of insurance, *producer of limited lines travel insurance* or managing general agent shall submit to the Commissioner the statement prescribed by the Division of Welfare and Supportive Services of the Department of Health and Human Services pursuant to NRS 425.520. The statement must be completed and signed by the applicant.
- 2. The Commissioner shall include the statement required pursuant to subsection 1 in:





- (a) The application or any other forms that must be submitted for the issuance or renewal of the certificate of registration or license; or
 - (b) A separate form prescribed by the Commissioner.
- 3. A certificate of registration as an administrator or a license as a producer of insurance, *producer of limited lines travel insurance* or managing general agent may not be issued or renewed by the Commissioner if the applicant is a natural person who:
- (a) Fails to submit the statement required pursuant to subsection 1; or
- (b) Indicates on the statement submitted pursuant to subsection 1 that he or she is subject to a court order for the support of a child and is not in compliance with the order or a plan approved by the district attorney or other public agency enforcing the order for the repayment of the amount owed pursuant to the order.
- 4. If an applicant indicates on the statement submitted pursuant to subsection 1 that the applicant is subject to a court order for the support of a child and is not in compliance with the order or a plan approved by the district attorney or other public agency enforcing the order for the repayment of the amount owed pursuant to the order, the Commissioner shall advise the applicant to contact the district attorney or other public agency enforcing the order to determine the actions that the applicant may take to satisfy the arrearage.
 - **Sec. 32.** NRS 683A.385 is hereby amended to read as follows:
- 683A.385 1. If the Commissioner receives a copy of a court order issued pursuant to NRS 425.540 that provides for the suspension of all professional, occupational and recreational licenses, certificates and permits issued to a person who is the holder of a certificate of registration as an administrator or a license as a producer of insurance, producer of limited lines travel insurance or managing general agent, the Commissioner shall suspend the certificate of registration or license issued to that person at the end of the 30th day after the date on which the court order was issued unless the Commissioner receives a letter issued to the holder of the certificate of registration or license by the district attorney or other public agency pursuant to NRS 425.550 stating that the holder of the certificate of registration or license has complied with the subpoena or warrant or has satisfied the arrearage pursuant to NRS 425.560.
- 2. The Commissioner shall reinstate a certificate of registration as an administrator or a license as a producer of insurance, producer of limited lines travel insurance or managing general agent that has been suspended by a district court pursuant to NRS 425.540 if the Commissioner receives a letter issued by the district





attorney or other public agency pursuant to NRS 425.550 to the person whose certificate of registration or license was suspended stating that the person whose certificate of registration or license was suspended has complied with the subpoena or warrant or has satisfied the arrearage pursuant to NRS 425.560.

Sec. 33. NRS 683A.387 is hereby amended to read as follows: 683A.387 The application of a natural person who applies for the issuance of a certificate of registration as an administrator or a license as a producer of insurance, producer of limited lines travel insurance or managing general agent must include the social security number of the applicant.

Sec. 34. NRS 683Â.400 is hereby amended to read as follows:

683A.400 1. All money of others received by any person in any way licensed or acting as a producer of insurance, producer of limited lines travel insurance, surplus lines broker, motor club agent or bail agent under any insurance policy or undertaking of bail is received and held by the person in a fiduciary capacity. Any such person who diverts or appropriates such fiduciary money to his or her own use is guilty of embezzlement.

- 2. Each such person who does not make immediate remittance of the money to the insurer or other person entitled thereto, shall elect and follow with respect to money received for the account of a particular insurer or person either of the following methods:
- (a) Remit received premiums, less applicable commissions, if any, and return premiums to the insurer or other person entitled thereto within 15 days after receipt; or
- (b) Establish and maintain in a commercial bank, credit union or other established financial institution depositary in this state one or more accounts, separate from accounts holding his or her general personal, firm or corporate money, and forthwith deposit and retain in the accounts pending transmittal to the insurer or other person entitled thereto, all such premiums, net of applicable commissions, if any, and return premiums. Money belonging to more than one principal may be so deposited and held in the same such account if the amount so held for each principal is readily ascertainable from the records of the depositor. The depositor may commingle with such fiduciary money in a particular account such additional money as the depositor may deem prudent to advance premiums, establish reserves for the payment of return commissions, or for other contingencies arising in his or her business of receiving and transmitting premiums or return premiums.
- 3. Such a person may commingle with his or her own money to an unlimited amount money of a particular principal if the principal in writing in advance has specifically waived the segregation requirements of subsection 2.





4. Any commingling of money with money of any such person permitted under this section does not alter the fiduciary capacity of that person with respect to the money of others.

that person with respect to the money of others.

Sec. 35. This act becomes effective upon passage and approval for the purpose of adopting any regulations and performing any other preparatory administrative tasks necessary to carry out the provisions of this act, and on January 1, 2016, for all other purposes.





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