SENATE BILL NO. 341–SENATORS SMITH, FORD, SPEARMAN, PARKS; ATKINSON, DENIS, KIHUEN AND WOODHOUSE

MARCH 16, 2015

JOINT SPONSOR: ASSEMBLYWOMAN JOINER

Referred to Committee on Commerce, Labor and Energy

SUMMARY—Revises provisions relating to dentists. (BDR 57-261)

FISCAL NOTE: Effect on Local Government: No. Effect on the State: Yes.

EXPLANATION - Matter in *bolded italics* is new; matter between brackets [omitted material] is material to be omitted.

AN ACT relating to dentists; revising provisions relating to insurers who offer individual health insurance, insurers who offer group health insurance, nonprofit corporations for dental service, health maintenance organizations and organizations for dental care; establishing requirements relating to the use of a network of dentists by a third party; and providing other matters properly relating thereto.

Legislative Counsel's Digest:

Under existing law, a person who wishes to provide coverage for dental care 1 may obtain a certificate of authority from the Commissioner of Insurance and may 23456789 contract with dentists to provide dental care. (NRS 695D.110, 695D.225) Section 10 of this bill requires that an organization for dental care which enters into an agreement with a third party to provide access to dentists to comply with certain requirements. Section 11 of this bill requires the organization for dental care to provide the dentist with a notice containing certain information. Section 11 also requires such a third party to maintain a website or toll-free telephone number for dentists to obtain contact information for the person used by the third party to reimburse the dentist for covered services. Section 11 also prohibits the assignment 10 11 or sale of a contract which includes a dentist that would hinder the ability of the 12 dentist to manage his or her practice. Sections 1 and 2 of this bill apply similar 13 provisions to an insurer who offers a policy of individual health insurance. Sections 4 and 5 of this bill apply similar provisions to an insurer who offers a policy of 14 15 group health insurance. Sections 6 and 7 of this bill apply similar provisions to a





THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

1 **Section 1.** Chapter 689A of NRS is hereby amended by 2 adding thereto a new section to read as follows:

3 For the purpose of the contract between an insurer and a 4 dentist, a third party who enters into an agreement with an insurer 5 to access dentists within a network of dentists maintained by the 6 insurer shall comply with the provisions of NRS 689A.035.

7 Sec. 2. NRS 689A.035 is hereby amended to read as follows:

8 689A.035 1. An insurer shall not charge a provider of health 9 care a fee to include the name of the provider on a list of providers 10 of health care given by the insurer to its insureds.

11 2. An insurer shall not contract with a provider of health care 12 to provide health care to an insured unless the insurer uses the form 13 prescribed by the Commissioner pursuant to NRS 629.095 to obtain 14 any information related to the credentials of the provider of health 15 care.

16 3. A contract between an insurer and a provider of health care 17 may be modified:

18 (a) At any time pursuant to a written agreement executed by 19 both parties.

20 (b) Except as otherwise provided in this paragraph, by the 21 insurer upon giving to the provider 45 days' written notice of the modification of the insurer's schedule of payments, including any 22 23 changes to the fee schedule applicable to the provider's practice. If the provider fails to object in writing to the modification within the 24 45-day period, the modification becomes effective at the end of that 25 period. If the provider objects in writing to the modification within 26 27 the 45-day period, the modification must not become effective 28 unless agreed to by both parties as described in paragraph (a).

4. If an insurer contracts with a provider of health care toprovide health care to an insured, the insurer shall:

(a) If requested by the provider of health care at the time the
contract is made, submit to the provider of health care the schedule
of payments applicable to the provider of health care; or

(b) If requested by the provider of health care at any other time, submit to the provider of health care the schedule of payments, including any changes to the fee schedule applicable to the provider's practice, specified in paragraph (a) within 7 days after receiving the request.



1 5. If an insurer contracts with a dentist, the insurer shall, 2 before entering into the contract and before executing an 3 agreement with a third party to provide access to dentists within the network of dentists maintained by the insurer, provide the 4 dentist with a notice. The notice must be in a form prescribed by 5 6 the Commissioner and include, without limitation:

7 (a) The name of each third party to whom a contract which 8 includes the dentist has been assigned or sold;

9 (b) Information about each policy of health insurance offered by a third party, including, without limitation, contact information 10 for the third party and the procedure for submitting claims for 11 12 payment to the third party; and

13 (c) The approximate number of members in each network of dentists or policy of health insurance, including any policy 14 15 operated by a third party. If the actual number of members in a 16 network of dentists or such a policy is not available, the insurer or 17 third party, as appropriate, shall estimate the number to the best of 18 its ability.

19 A third party who enters into an agreement with an insurer 6. to access dentists within a network of dentists maintained by the 20 21 insurer shall maintain an Internet website or a toll-free telephone 22 number through which a dentist may obtain the name, address and telephone number of the person used by the third party to 23 24 reimburse the dentist for covered services.

25 The assignment or sale of a contract which includes a 7. dentist to a third party must not hinder the ability of the dentist to 26 27 manage his or her practice, including, without limitation, his or 28 *her ability to schedule patients.*

29 8. The provisions of this section do not require an insurer to 30 provide a notice to a dentist when the insurer issues a policy to an 31 insured.

As used in this section [, "provider] : 9.

(a) "Covered service" has the meaning ascribed to it in 33 NRS 695D.227. 34

35 (b) "Provider of health care" means a provider of health care who is licensed pursuant to chapter 630, 631, 632 or 633 of NRS. 36 37

Sec. 3. NRS 689A.330 is hereby amended to read as follows:

38 689A.330 If any policy is issued by a domestic insurer for 39 delivery to a person residing in another state, and if the insurance commissioner or corresponding public officer of that other state has 40 41 informed the Commissioner that the policy is not subject to approval or disapproval by that officer, the Commissioner may by ruling 42 43 require that the policy meet the standards set forth in NRS 689A.030 44 to 689A.320, inclusive H and section 1 of this act.



32



1 **Sec. 4.** Chapter 689B of NRS is hereby amended by adding 2 thereto a new section to read as follows:

3 For the purpose of the contract between an insurer that issues 4 a policy of group health insurance and a dentist, a third party who 5 enters into an agreement with the insurer to access dentists within 6 a network of dentists maintained by the insurer shall comply with 7 the provisions of NRS 689B.015.

Sec. 5. NRS 689B.015 is hereby amended to read as follows:

9 689B.015 1. An insurer that issues a policy of group health 10 insurance shall not charge a provider of health care a fee to include 11 the name of the provider on a list of providers of health care given 12 by the insurer to its insureds.

13 2. An insurer specified in subsection 1 shall not contract with a 14 provider of health care to provide health care to an insured unless 15 the insurer uses the form prescribed by the Commissioner pursuant 16 to NRS 629.095 to obtain any information related to the credentials 17 of the provider of health care.

18 3. A contract between an insurer specified in subsection 1 and 19 a provider of health care may be modified:

20 (a) At any time pursuant to a written agreement executed by 21 both parties.

22 (b) Except as otherwise provided in this paragraph, by the insurer upon giving to the provider 45 days' written notice of the 23 24 modification of the insurer's schedule of payments, including any 25 changes to the fee schedule applicable to the provider's practice. If 26 the provider fails to object in writing to the modification within the 27 45-day period, the modification becomes effective at the end of that 28 period. If the provider objects in writing to the modification within 29 the 45-day period, the modification must not become effective 30 unless agreed to by both parties as described in paragraph (a).

4. If an insurer specified in subsection 1 contracts with a provider of health care to provide health care to an insured, the insurer shall:

(a) If requested by the provider of health care at the time the
contract is made, submit to the provider of health care the schedule
of payments applicable to the provider of health care; or

(b) If requested by the provider of health care at any other time,
submit to the provider of health care the schedule of payments,
including any changes to the fee schedule applicable to the
provider's practice, specified in paragraph (a) within 7 days after
receiving the request.

42 5. If an insurer specified in subsection 1 contracts with a 43 dentist, the insurer shall, before entering into the contract and 44 before executing an agreement with a third party to provide access 45 to dentists within the network of dentists maintained by the



8



1 insurer, provide the dentist with a notice. The notice must be in a form prescribed by the Commissioner and include, without 2 3 limitation:

(a) The name of each third party to whom a contract which 4 5 includes the dentist has been assigned or sold;

(b) Information about each policy of group health insurance 6 offered by a third party, including, without limitation, contact 7 information for the third party and the procedure for submitting 8 9 claims for payment to the third party; and

10 (c) The approximate number of members in each network of dentists or policy of group health insurance, including any policy 11 operated by a third party. If the actual number of members in a 12 13 network of dentists or such a policy is not available, the insurer or 14 third party, as appropriate, shall estimate the number to the best of 15 its ability.

A third party who enters into an agreement with an insurer 16 6. 17 specified in subsection 1 to access dentists within a network of 18 dentists maintained by the insurer shall maintain an Internet website or a toll-free telephone number through which a dentist 19 20 may obtain the name, address and telephone number of the person 21 used by the third party to reimburse the dentist for covered 22 services.

The assignment or sale of a contract which includes a 23 7. 24 dentist to a third party must not hinder the ability of the dentist to 25 manage his or her practice, including, without limitation, his or 26 *her ability to schedule patients.*

27 The provisions of this section do not require an insurer *8*. 28 specified in subsection 1 to provide a notice to a dentist when the 29 insurer issues a policy to a group.

9. As used in this section [, "provider] :
(a) "Covered service" has the meaning ascribed to it in 31 32 NRS 695D.227.

(b) "Provider of health care" means a provider of health care 33 34 who is licensed pursuant to chapter 630, 631, 632 or 633 of NRS.

35 **Sec. 6.** Chapter 695B of NRS is hereby amended by adding 36 thereto a new section to read as follows:

37 For the purpose of the contract between a corporation subject 38 to the provisions of this chapter and a dentist, a third party who 39 enters into an agreement with the corporation to access dentists within a network of dentists maintained by the corporation shall 40 41 comply with the provisions of NRS 695B.035. 42

Sec. 7. NRS 695B.035 is hereby amended to read as follows:

43 695B.035 1. A corporation subject to the provisions of this 44 chapter shall not charge a provider of health care a fee to include the



30



name of the provider on a list of providers of health care given by
 the corporation to its insureds.

2. A corporation specified in subsection 1 shall not contract with a provider of health care to provide health care to an insured unless the corporation uses the form prescribed by the Commissioner pursuant to NRS 629.095 to obtain any information related to the credentials of the provider of health care.

8 3. A contract between a corporation specified in subsection 1 9 and a provider of health care may be modified:

10 (a) At any time pursuant to a written agreement executed by 11 both parties.

12 (b) Except as otherwise provided in this paragraph, by the 13 corporation upon giving to the provider 45 days' written notice of 14 the modification of the corporation's schedule of payments, 15 including any changes to the fee schedule applicable to the provider's practice. If the provider fails to object in writing to the 16 17 modification within the 45-day period, the modification becomes 18 effective at the end of that period. If the provider objects in writing 19 to the modification within the 45-day period, the modification must 20 not become effective unless agreed to by both parties as described in 21 paragraph (a).

4. If a corporation specified in subsection 1 contracts with a provider of health care to provide health care to an insured, the corporation shall:

(a) If requested by the provider of health care at the time the
contract is made, submit to the provider of health care the schedule
of payments applicable to the provider of health care; or

(b) If requested by the provider of health care at any other time, submit to the provider of health care the schedule of payments, including any changes to the fee schedule applicable to the provider's practice, specified in paragraph (a) within 7 days after receiving the request.

5. If a corporation specified in subsection 1 contracts with a dentist, the corporation shall, before entering into the contract and before executing an agreement with a third party to provide access to dentists within the network of dentists maintained by the corporation, provide the dentist with a notice. The notice must be in a form prescribed by the Commissioner and include, without limitation:

40 (a) The name of each third party to whom a contract which 41 includes the dentist has been assigned or sold;

42 (b) Information about each contract for dental services offered 43 by a third party, including, without limitation, contact information 44 for the third party and the procedure for submitting claims for 45 payment to the third party; and





(c) The approximate number of members in each network of 1 2 dentists or contract for dental services, including any contract for dental services operated by a third party. If the actual number of 3 members in a network of dentists or a contract for dental services 4 is not available, the corporation or third party, as appropriate, 5 6 shall estimate the number to the best of its ability.

7 6. A third party who enters into an agreement with a 8 corporation specified in subsection 1 to access dentists within a 9 network of dentists maintained by the corporation shall maintain 10 an Internet website or a toll-free telephone number through which a dentist may obtain the name, address and telephone number of 11 12 the person used by the third party to reimburse the dentist for 13 covered services.

14 The assignment or sale of a contract which includes a 7. 15 dentist to a third party must not hinder the ability of the dentist to manage his or her practice, including, without limitation, his or 16 17 her ability to schedule patients.

18 8. The provisions of this section do not require a corporation specified in subsection 1 to provide a notice to a dentist when the 19 20 corporation issues a contract for dental services to an insured or 21 employer.

22

As used in this section [, "provider] : 9.

(a) "Covered service" has the meaning ascribed to it in 23 NRS 695D.227. 24

25 (b) "Provider of health care" means a provider of health care who is licensed pursuant to chapter 630, 631, 632 or 633 of NRS. 26

27 Sec. 8. Chapter 695C of NRS is hereby amended by adding 28 thereto a new section to read as follows:

29 For the purpose of the contract between a health maintenance 30 organization and a dentist, a third party who enters into an 31 agreement with a health maintenance organization to access dentists within a network of dentists maintained by the health 32 33 maintenance organization shall comply with the provisions of 34 NRS 695C.125. 35

Sec. 9. NRS 695C.125 is hereby amended to read as follows:

36 695C.125 1. A health maintenance organization shall not 37 contract with a provider of health care to provide health care to an insured unless the health maintenance organization uses the form 38 39 prescribed by the Commissioner pursuant to NRS 629.095 to obtain 40 any information related to the credentials of the provider of health 41 care.

42 2. A contract between a health maintenance organization and a 43 provider of health care may be modified:

44 (a) At any time pursuant to a written agreement executed by 45 both parties.





1 (b) Except as otherwise provided in this paragraph, by the health maintenance organization upon giving to the provider 45 days' 2 written notice of the modification of the health maintenance 3 organization's schedule of payments, including any changes to the 4 fee schedule applicable to the provider's practice. If the provider 5 6 fails to object in writing to the modification within the 45-day 7 period, the modification becomes effective at the end of that period. 8 If the provider objects in writing to the modification within the 45-9 day period, the modification must not become effective unless 10 agreed to by both parties as described in paragraph (a).

11 3. If a health maintenance organization contracts with a 12 provider of health care to provide health care to an enrollee, the 13 health maintenance organization shall:

(a) If requested by the provider of health care at the time the
contract is made, submit to the provider of health care the schedule
of payments applicable to the provider of health care; or

17 (b) If requested by the provider of health care at any other time, 18 submit to the provider of health care the schedule of payments, 19 including any changes to the fee schedule applicable to the 20 provider's practice, specified in paragraph (a) within 7 days after 21 receiving the request.

4. If a health maintenance organization contracts with a dentist, the health maintenance organization shall, before entering into the contract and before executing an agreement with a third party to provide access to dentists within the network of dentists maintained by the health maintenance organization, provide the dentist with a notice. The notice must be in a form prescribed by the Commissioner and include, without limitation:

(a) The name of each third party to whom a contract which
 includes the dentist has been assigned or sold;

(b) Information about each health care plan offered by a third
 party, including, without limitation, contact information for the
 third party and the procedure for submitting claims for payment to
 the third party; and

(c) The approximate number of members in each network of
dentists or health care plan, including any health care plans
operated by a third party. If the actual number of members in a
network of dentists or a health care plan is not available, the
health maintenance organization or third party, as appropriate,
shall estimate the number to the best of its ability.

41 5. A third party who enters into an agreement with a health 42 maintenance organization to access dentists within a network of 43 dentists maintained by the health maintenance organization shall 44 maintain an Internet website or a toll-free telephone number 45 through which a dentist may obtain the name, address and





1 telephone number of the person used by the third party to 2 reimburse the dentist for covered services.

3 6. The assignment or sale of a contract which includes a 4 dentist to a third party must not hinder the ability of the dentist to 5 manage his or her practice, including, without limitation, his or 6 her ability to schedule patients.

7 7. The provisions of this section do not require a health 8 maintenance organization to provide a notice to a dentist when the 9 health maintenance organization issues a health care plan to an 10 enrollee or employer.

11

8. As used in this section [, "provider] :

12 (a) "Covered service" has the meaning ascribed to it in 13 NRS 695D.227.

(b) "Provider of health care" means a provider of health care
 who is licensed pursuant to chapter 630, 631, 632 or 633 of NRS.

16 Sec. 10. Chapter 695D of NRS is hereby amended by adding 17 thereto a new section to read as follows:

18 For the purpose of the contract between an organization for 19 dental care and a dentist, a third party who enters into an 20 agreement with an organization for dental care to access dentists 21 within a network of dentists maintained by the organization for 22 dental care shall comply with the provisions of NRS 695D.225.

Sec. 11. NRS 695D.225 is hereby amended to read as follows:
695D.225 1. Except as otherwise provided in NRS
695D.227, a contract between an organization for dental care and a
dentist may be modified:

(a) At any time pursuant to a written agreement executed byboth parties.

29 (b) Except as otherwise provided in this paragraph, by the 30 organization for dental care upon giving to the dentist 45 days' 31 written notice of the modification of the organization for dental care's schedule of payments, including any changes to the fee 32 33 schedule applicable to the dentist's practice. If the dentist fails to object in writing to the modification within the 45-day period, the 34 35 modification becomes effective at the end of that period. If the 36 dentist objects in writing to the modification within the 45-day 37 period, the modification must not become effective unless agreed to 38 by both parties as described in paragraph (a).

39 2. If an organization for dental care contracts with a dentist, the40 organization for dental care shall:

(a) If requested by the dentist at the time the contract is made,
submit to the dentist the schedule of payments applicable to the
dentist; or

(b) If requested by the dentist at any other time, submit to the dentist the schedule of payments, including any changes to the fee



schedule applicable to the dentist's practice, specified in paragraph
 (a) within 7 days after receiving the request.

3 3. If an organization for dental care contracts with a dentist, 4 the organization for dental care shall, before entering into the 5 contract and before executing an agreement with a third party to 6 provide access to dentists within the network of dentists 7 maintained by the organization for dental care, provide the dentist 8 with a notice. The notice must be in a form prescribed by the 9 Commissioner and include, without limitation:

10 (a) The name of each third party to whom a contract which 11 includes the dentist has been assigned or sold;

12 (b) Information about each plan for dental care offered by a 13 third party, including, without limitation, contact information for 14 the third party and the procedure for submitting claims for 15 payment to the third party; and

16 (c) The approximate number of members in each network of 17 dentists or plan for dental care, including any plans for dental 18 care operated by a third party. If the actual number of members in 19 a network of dentists or a plan for dental care is not available, the 20 organization for dental care or third party, as appropriate, shall 21 estimate the number to the best of its ability.

4. A third party who enters into an agreement with an organization for dental care to access dentists within a network of dentists maintained by the organization for dental care shall maintain an Internet website or a toll-free telephone number through which a dentist may obtain the name, address and telephone number of the person used by the third party to reimburse the dentist for covered services.

29 5. The assignment or sale of a contract which includes a 30 dentist to a third party must not hinder the ability of the dentist to 31 manage his or her practice, including, without limitation, his or 32 her ability to schedule patients.

6. The provisions of this section do not require an
organization for dental care to provide a notice to a dentist when
the organization for dental care issues a plan for dental care to a
member or employer.

37 The provisions of this section do not apply to an 7. organization for dental care that provides services to recipients of 38 Medicaid under the State Plan for Medicaid or insurance pursuant to 39 40 the Children's Health Insurance Program pursuant to a contract with 41 the Division of Health Care Financing and Policy of the Department 42 of Health and Human Services. This subsection does not exempt an 43 organization for dental care from any provision of this chapter for 44 services provided pursuant to any other contract.









1 8. As used in this section, "covered service" has the meaning 2 ascribed to it in NRS 695D.227.